SDAA Customer Relationship Management (CRM) Survey Charts

Q1

Does your college collect prospective student information?

Answered: 29 Skipped: 0

Yes

No

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

ANSWER CHOICES

▼ RESPONSES

▼ Yes

▼ 75.86%

22

▼ No

24.14%

7

29

Does your college use Prospect Summary (PRSP) in Colleague?

TOTAL

Answered: 28 Skipped: 1

Yes

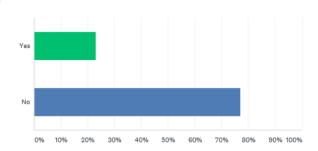
No

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

ANSWER CHOICES ▼	RESPONSES	~
▼ Yes	10.71%	3
▼ No	89.29%	25
TOTAL		28

Does your college use a CRM?

Answered: 26 Skipped: 3



ANSWER CHOICES	▼ RESPONSES	*
▼ Yes	23.08%	6
▼ No	76.92%	20
TOTAL		26

Q8



If your college uses a CRM, what features can it perform?

Answered: 7 Skipped: 22

