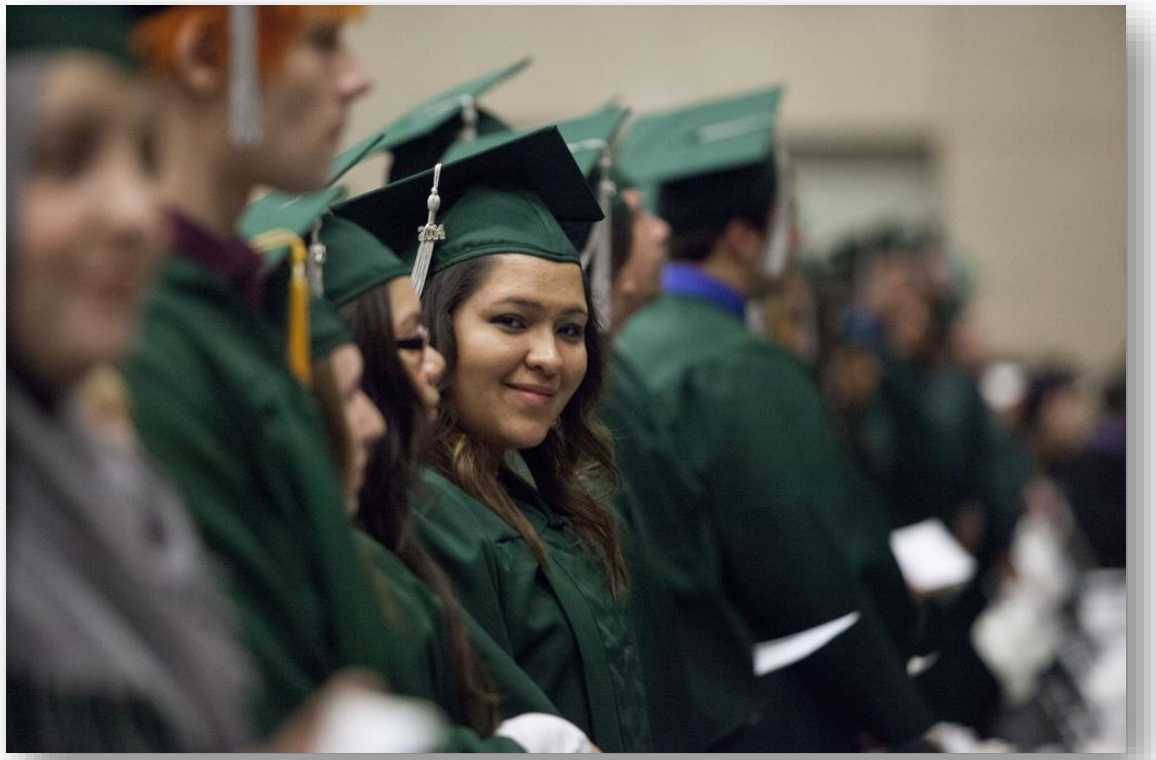
NC COMMUNITY COLLEGES
CREATING SUCCESS

NC SSC

Serving 58 Community Colleges



NC Advising & Student Support Redesign Framework

March 19, 2018
NCACCIA-NCSDAA Spring Conference

Session facilitators

Daniel Alvarado

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Leader, NC Advising & Student Support Redesign Team

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Executive Director, NC Student Success Center

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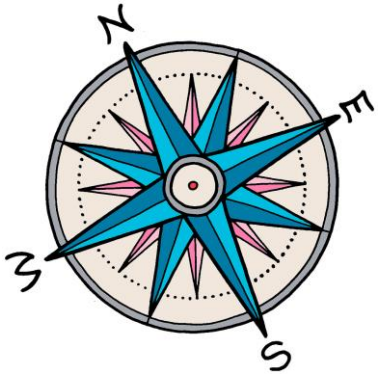
Welcome and introductions

Introduce yourself to someone nearby and share something you hope to learn today.

(2 minutes)

Session overview



1. NC Guided Pathways to Success Plan
2. NC Advising & Student Support Framework
3. Best practices in advising & student support
4. Professional development opportunities
5. Technical assistance, toolkits & resources

Please share your perspectives. . .

Using your smartphone or other device, visit www.menti.com to respond:

What are some common challenges of students when they begin college?

Please share your perspectives. . .

What common themes emerged?

How might advising and student support efforts address these challenges?

NCCCS Definition of Student Success

Student Success Pathway

Roadmap to completion that includes connected courses, programs, and support services

- **Students make informed decisions.**
- **Students progress through effective learning pathways that lead to valuable credentials, without unnecessary detours.**
- **Students are provided integrated, targeted supports and interventions when they are most effective.**

Dr. Lisa Chapman
NCCCS Executive VP/CAO

NC Guided Pathways to Success (NC-GPS)*

integrated, institution-wide approach to creating highly structured student experiences that guide them on the pathway to completion

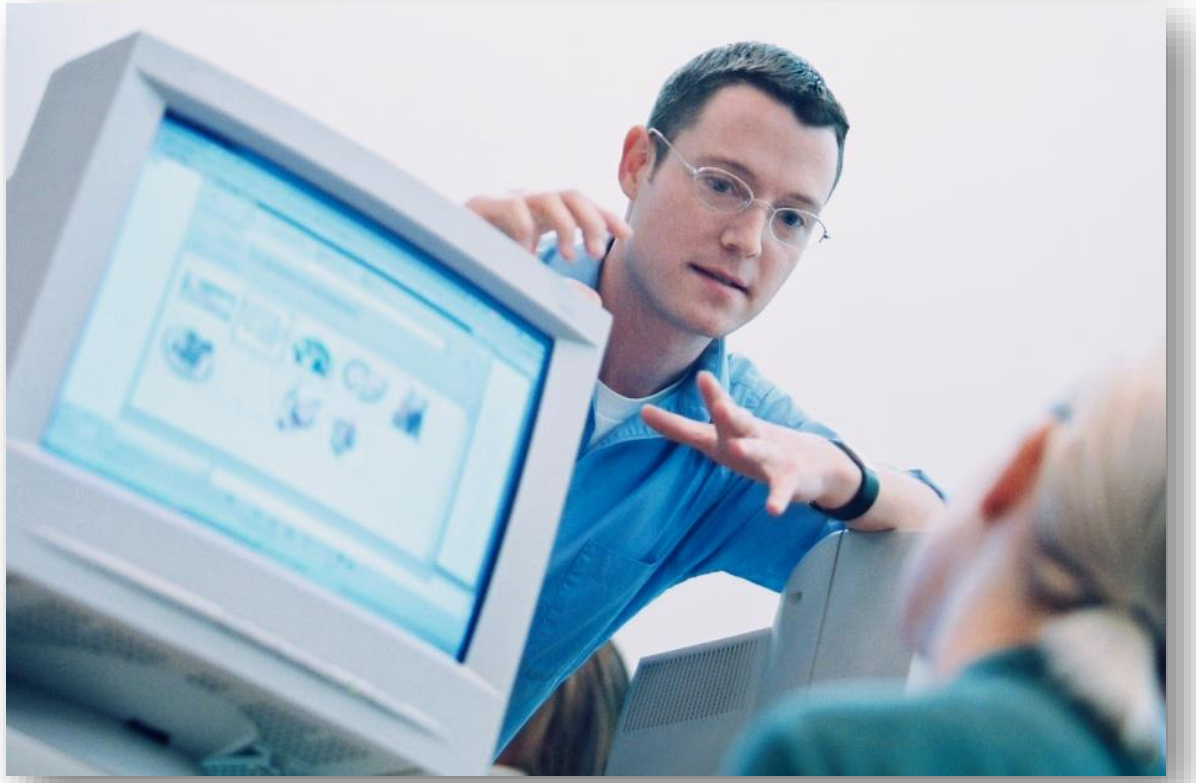
*Based on the AACC Guided Pathways framework

NC-GPS: Coordinate 1

Clarify paths to student end goals

NC-GPS: Coordinate 2

Help students choose and enter a pathway



NC-GPS: Coordinate 3

Help students stay on path

NC-GPS: Coordinate 4

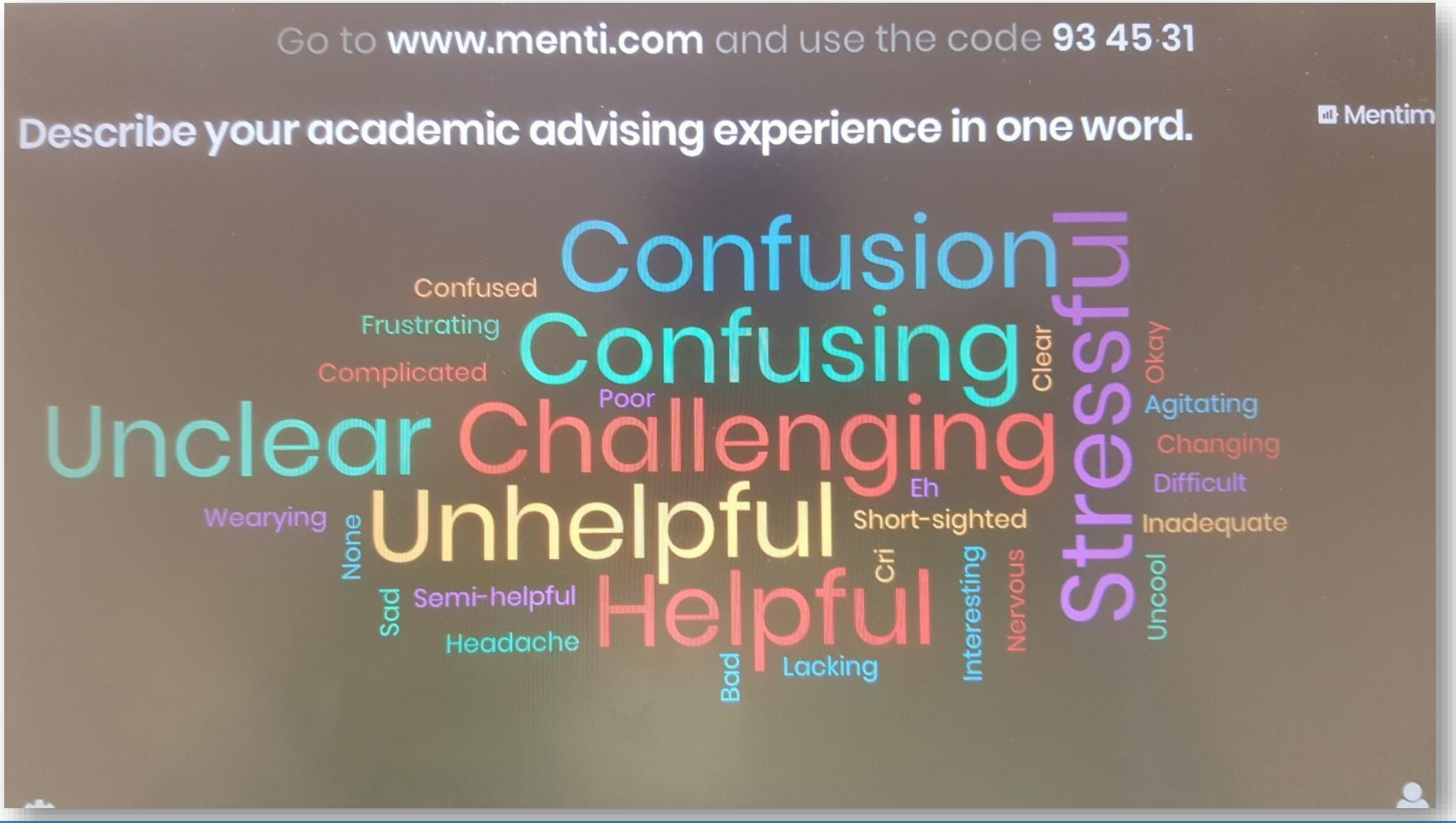
Ensure that students are learning

Please share your perspectives. . .

Using your smartphone or other device, visit www.menti.com to respond:

In one word, describe academic advising at your college.

Students' perspectives . . .



NC Advising & Student Support Redesign

- Based on Achieving the Dream model
- NC team led by Daniel Alvarado
- Team of community college practitioners:

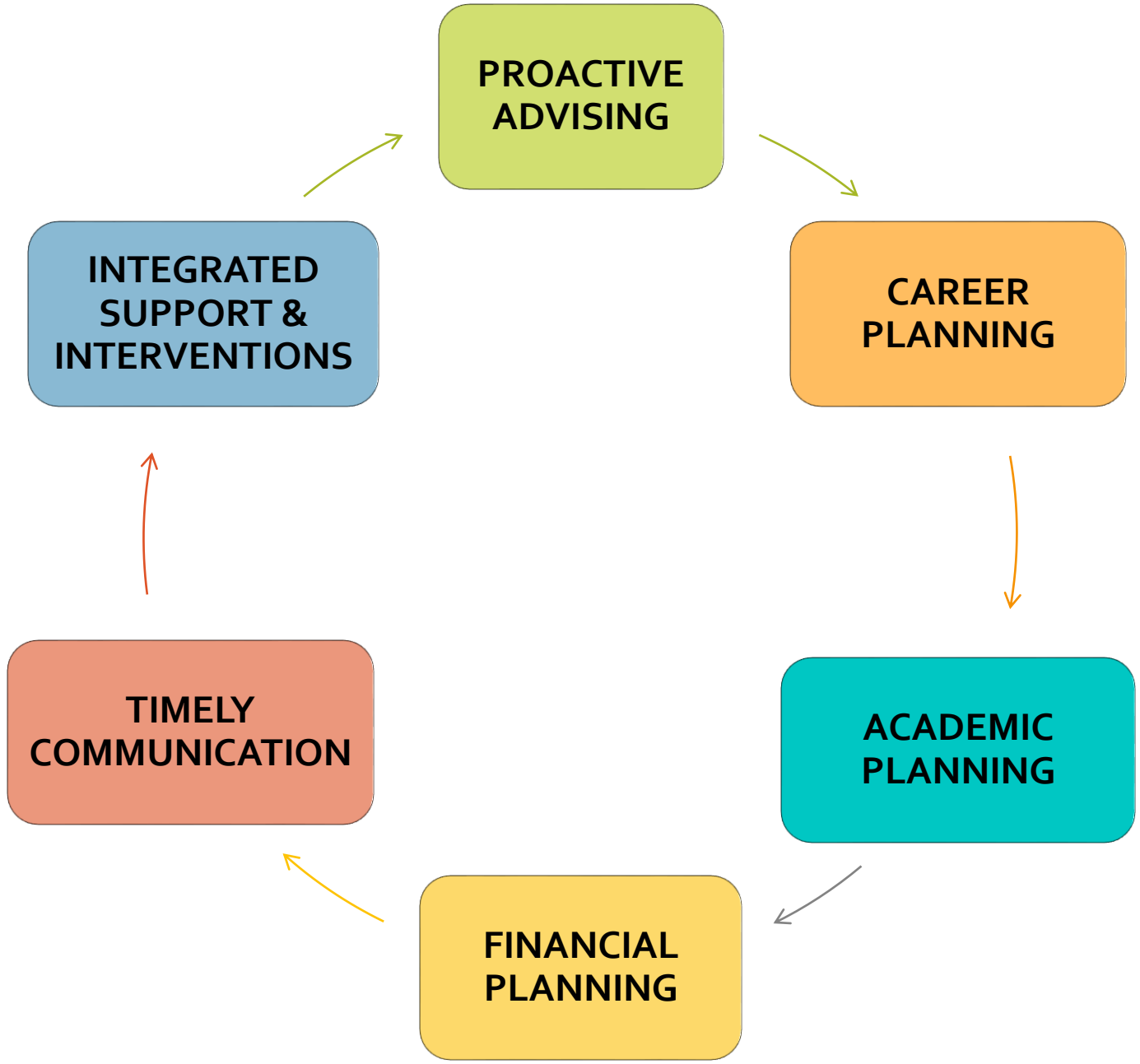
  Mike Beck, Seth Buchanan, Scott Byington, Sarah Deal, Lynn Hurdle-Winslow, Brian Merritt, Roxanne Newton, Sabrina Terry

- Vision and implementation of the NC Advising & Student Support Framework

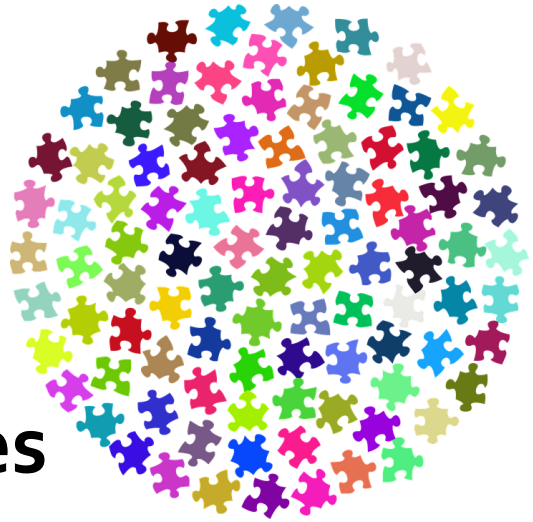
NCCCS Advising & Student Support Vision

Every student will be guided from pre-admission to completion with proactive advising and career, academic, and financial planning; timely communication; and integrated support and interventions.

NC Advising & Student Support Framework



Implementing the redesign



1. Generate support from campus leaders
2. Establish advising & student support priorities
3. Provide professional development for advisors
4. Understand students' experiences & needs
5. Implement best practices in all six framework elements
6. Establish process assessment & improvement structures

Professional development & technical assistance

College/campus liaisons

- Each college/campus identify representatives
- Train-the-trainer model with support & resources from the System Office
- Collaborations with the new NCCC Advising Association (N3C2A)

Professional development & technical assistance

Webinar series

1. Proactive Advising
2. Career Planning
3. Academic Planning
4. Financial Planning
5. Timely Communication
6. Integrated Support & Interventions

Professional development & technical assistance

Advising & Student Support Toolkits in Moodle

- Questions about these activities?

- Comments or suggestions?

Engaging your campus community

Access session materials

Visit the NC Student Success Center's webpage:

http://www.nccommunitycolleges.edu/student-services/nc-student-success-center

and the Advising Redesign Commons site in Moodle:

http://www.ncperkins.org/course/view.php?id=45

Session assessment

Please share your thoughts about today's session.

Please leave your assessment in the basket at the back of the room.

Thank you for your participation today!

Contact information

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