





# NCAC CIA & NCSDAA Joint Conference 2023: Navigating Transitions

Dewitt E. Rhoades Conference Center  
Forsyth Technical Community College  
1615 Miller Street, Winston Salem, NC 27103

## Conference Agenda

### Thursday, March 23, 2023 Location

<b>8:30 – 9:00am</b>	<b>Registration &amp; Check-in, Refreshments</b>	<b>Lobby</b>
<b>9:00 – 9:20am</b>	<b>Opening Remarks &amp; Door Prizes</b> Michael Coleman, Vice President of Student Services & Technology / CIO, Haywood Community College Jami Woods, Vice President of Instruction and Student Services, Roanoke-Chowan Community College <b>Welcome</b> President Janet Spriggs, Forsyth Tech Community College <b>Sponsor Message</b> Presented by 	<b>Rhoades</b>
<b>9:20 – 10:15am</b>	<b>Presidents' Panel</b> Moderator: LaTonya Nixon, Vice President of Student Services, Beaufort County Community College Panelists: President Murray Williams, Roanoke-Chowan Community College President Amanda Lee, Bladen Community College President Shelley White, Haywood Community College	<b>Rhoades</b>
<b>10:15 – 10:30am</b>	<b>Break with Refreshments</b> <b>Sponsor Message</b> Presented by 	
<b>10:30 – 11:30am</b>	<b>Concurrent Session One</b> <b>System Office Update for Student Development Administrators</b> Presenters: North Carolina Community College System Representatives: Levy Brown, Senior Vice President and Chief Academic Officer Andrew Gardner, Associate Vice President, Workforce Strategies Lisa Eads, Associate Vice President, Programs Lane Freeman, Director of Online Learning JW Kelley, Associate Vice President, Student Services Gilda Rubio-Festa, NC State Director, WIOA-Title II and Associate Vice President, College & Career Readiness	<b>Rhoades A</b>

**Supporting the LGBTQ Student in the College Classroom****Rhoades B**

Presenter:

Brandon Dyer, Associate Vice President for Student Affairs,  
South Piedmont Community College

**Everything Counts: A Holistic Approach to Addressing Challenges in Math****Rhoades C**

Presenters:

David L. Townsend, Dean, University Transfer and General  
Education, Piedmont Community College

Barbara Buchanan, Vice President, Instruction/Chief Academic  
Officer, Piedmont Community College

Walter Montgomery, Dean, Technical and Manufacturing  
Programs/High School Liaison, Piedmont Community College

**11:30 – 1:00pm****Networking & Lunch**

Sponsored by

**watermark™****1:00 – 2:00pm****Concurrent Session Two  
System Office Update for Academic Officers****Rhoades A**

Presenters:

North Carolina Community College Representatives:

Levy Brown, Senior Vice President and Chief Academic Officer

Andrew Gardner, Associate Vice President, Workforce  
Strategies

Lisa Eads, Associate Vice President, Programs

Lane Freeman, Director of Online Learning

JW Kelley, Associate Vice President, Student Services

Gilda Rubio-Festa, NC State Director, WIOA-Title II and  
Associate Vice President, College & Career Readiness

**Steps to Success****Rhoades B**

Students who have lost their financial aid often have no choice  
to but stop-out. FTCC partnered with the J.M. Belk Foundation  
as part of the NC Reconnect initiative to address this issue and  
started the Steps to SAP program.

Presenter:

Rosemary Kelly, Associate Vice President for Student Services,  
Fayetteville Technical Community College

	<b>How AI Can Amplify the Student Voice and Boost Persistence Outcomes</b>	<b>Rhoades C</b>
	<p>In this session we will highlight the importance of the student voice, which is a critical, yet often missing data point in many persistence initiatives.</p> <p>Presenters:</p> <p>Barbara Hasty, Vice President of Enrollment Management and Student Services, Halifax Community College</p> <p>Jeffery Fields, Vice President of Academic Affairs, Halifax Community College</p> <p>Annie Howard, Senior Partnership Director, EdSights</p>	
<b>2:00 – 2:15pm</b>	<b>Break – Refreshments</b>	
<b>2:20 – 3:10pm</b>	<b>Concurrent Session Three</b> <b>ChatGPT &amp; AI Chatbots: Challenges, Benefits, and Beyond</b>	<b>Rhoades A</b>
	<p>Presenters:</p> <p>Cheryl Fulghum, Director of Instructional Design and Online Learning, Haywood Community College</p> <p>Tim Scapin, Instructional Designer, Haywood Community College</p>	
	<b>Tough Conversations and Leading from Where You Are</b>	<b>Rhoades B</b>
	<p>Presenters:</p> <p>Suzanne Rohrbaugh, Vice President of Instruction, Randolph Community College</p> <p>Jami Woods, Vice President of Instruction and Student Services, Roanoke Chowan Community College</p>	
	<b>Increasing Student Access and Success through a Summer Bridge Program</b>	<b>Rhoades C</b>
<b>3:10 – 3:55pm</b>	<b>Association Meetings</b> <b>NCACCIA Meeting</b>	<b>Rhoades A</b>
	<p>(All instructional personnel welcome)</p> <p>Jami Woods, NCACCIA President</p>	
	<b>NCSDAA Meeting</b>	<b>Rhoades B/C</b>
	<p>(All student development personnel welcome)</p> <p>Michael Coleman, NCSDAA President</p>	

Friday, March 24<sup>th</sup>, 2023

8:30 – 9:00am **Networking & Refreshments** Lobby

**Sponsor Message**

Presented by



**Acadeum**

9:00 – 9:20am **President's Message** Rhoades

Presenter:

President Lisa Chapman, Central Carolina Community College,  
Liaison to the President's Association

9:20 – 9:30am **Sponsor Message** Rhoades

Presented by

**EDSIGHTS**

9:30 – 10:00am **The Integration of Equity: Why it is Important and How to Achieve It** Rhoades

Presenter:

Keisha Jones

Director, Equity, NC Student Success Center

Interim Dean, Enrollment, Engagement, & Completion,

Davidson-Davie Community College

10:00 – 10:15am **Break & Door Prizes** Rhoades

10:15 – 11:10am **Concurrent Session Four** Rhoades A

**Emerging Best Practices for Building Pipelines for Increase Latino Student Success and Regional Collaborations**

Presenters:

Maria Abalo-Zarate, ESL Coordinator, Transitional Programs  
for College and Career, Wayne Community College

Flor Juarez Diaz, Director of Workforce Development, James  
Sprunt Community College

Barney D. Grady, Division Chair - Occupational & Public  
Services, Sampson Community College

Prudencio IV Martinez, Workforce Development Coordinator,  
Centro Educativo Latino, Lenoir Community College

Meredith Henderson, Executive Director, Go Global NC

**Best Practices in Implementing the CLNA** Rhoades B

The comprehensive local needs assessment (CLNA) is an  
opportunity to take an in-depth look at the college's entire  
local Career and Technical Education system and identify areas  
where targeted improvements may lead to student success.

Presenters:

S. Aaron Mabe, Career and College Promise (CCP)-Coordinator,  
NCCCS

Mary Olvera, Education Program Administrator-Coordinator,  
Career and Technical Education, NCCCS  
Bob Witchger, Director-Career and Technical Education, NCCCS

**Embedded Tutoring Support - Navigating the Transition of Effective Support in Multiple Modalities of Instruction** Rhoades C

Presenter:  
Angela Roten, Dean of Instructional Support Services, Wilkes  
Community College

**11:15 – 12:05pm** **Concurrent Session Five**  
**The State of Transfer in North Carolina: Updates and Open Forum with the Transfer Advisory Committee (TAC)** Rhoades A

Jonathan Loss, Dean of Enrollment Management, Catawba  
Valley Community College  
Tina McEntire, Vice Chancellor for Enrollment Management,  
University of North Carolina Greensboro  
Barry Priest, Vice President for Student Services, Bladen  
Community College  
Jenn Selby, Executive Director of Transfer & University  
Partnerships, Rowan-Cabarrus Community College

**I Know It's Important, I Know Things Need to Change, but Where Do I Start?** Rhoades B

Keisha Jones  
Director, Equity, NC Student Success Center  
Interim Dean, Enrollment, Engagement, & Completion –  
Davidson Davie Community College

**The Art of Storytelling from the World of STEM** Rhoades C

Presenters:  
Chris J. Harried, Community Engagement Coordinator  
(he/him/his),  
Morehead Planetarium and Science Center  
Daniel J.J. McEachern, Vice President for Student Services,  
Mitchell Community College  
Vermel D. Moore, Programs/Projects Specialist for the  
Vice President for Student Services (she/her/hers),  
Mitchell Community College

**12:10 – 12:15pm** **Closing Remarks & Door Prize Finale** Rhoades

Presenters:  
Joint Conference Steering Committee

Thank you to our Sponsors!

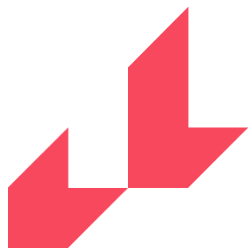


**watermark**<sup>™</sup>

**EDSIGHTS**



**Academeum**



**Lightcast**



**element451**<sup>®</sup>