

NCCCS Data Dashboard Overview: Using System-Wide Data to Inform Local Decisions

2024 NCSDAA & NCACCIA Joint Conference March 21, 2024

Elizabeth StoddardDirector of Analytics and Reporting

System Effectiveness Division
North Carolina Community College System Office

NC CC System Effectiveness

The System Effectiveness Division ensures systems and supports are in place to drive informed decisions and policies within the System. This includes:

- Overseeing the collection and warehousing of quality data from NCCCS's fifty-eight colleges and other external data sources.
- Managing how this data feeds into centralized reporting solutions, data visualization tools, research, analysis, and evaluation.
- Coordinating efforts that incentivize/reward performance and promote evidencebased practices.

These responsibilities result in valid judgments of institutional effectiveness and inform practice and policy. Most importantly, these responsibilities facilitate systemwide, college, and programmatic improvements impacting the success of students.

NCCCS Public-Facing Dashboards CC Guiding Principles

- Publicly Available
- Ease-of-Use
- Consistent Methodology
- Interactive
- Variety of Views:
 - Point-in-Time
 - Longitudinal
 - Institutional
 - Comparisons to NCCCS, peers
 - Equity gaps
- Timely Data Updates (in-progress terms)
- Export Functionality (PDF, PPT, Data)

https://www.nccommunitycolleges.edu/about-us/data-reporting/data-dashboards-page/

Students	College Faculty & Staff	Businesses	About Us						Dashboards News	Events	Search Q
NC COM	IMUNITY LEGES			System Office ~	State Board ~	Foundation ~	Data & Reporting ~	Legal and Policy Support ~	Communications ~	Number	ed Memos
	Access									+	
	Student, Pr	ogram, an	d Course Enrollmen	t						+	
	FTE									+	
	State Perfo	rmance M	easures							+	
	Curriculum	Student P	Progress and Succes	SS						+	
	Transfer an	d Employr	ment Outcomes							+	
	Basic Skills	/College a	nd Career Readines	s (CCR)						+	
	High Schoo	l Dual Enro	ollment							+	
	CTE Perkins	s V								+	
	Faculty and	Staff								+	

NC NCCCS Public-Facing Dashboard Themes CC Access

Access

High School Dual Enrollment Rate

High School Equivalency Subsequent Postsecondary Enrollment

NCCCS Public-Facing Dashboard Themes **Student, Program, and Course Enrollment**

Student, Program, and Course Enrollment

Total Headcount

Curriculum Headcount

Continuing Education Headcount

Basic Skills Headcount

Curriculum Program Enrollments

Curriculum Program Comparisons by Student Demographics

Curriculum Course Enrollments

NC NCCCS Public-Facing Dashboard Themes CC FTE

FTE

Total Instructional Activity FTE

Curriculum Instructional Activity FTE

Continuing Education & Basic Skills Instructional Activity FTE

Actual and Budget FTE

State Performance Measures

Performance Measure (PM) Summary

Basic Skills Measurable Skill Gain Rate (PM1) - Provider Outcomes

Basic Skills Measurable Skill Gain Rate (PM1) - Peer Comparisons

Success Rate in College-Level English (PM2) - Institutional Outcomes

Success Rate in College-Level English (PM2) - Peer Comparisons

Success Rate in College-Level Math (PM3) - Institutional Outcomes

Success Rate in College-Level Math (PM3) - Peer Comparisons

First-Year Progression/Persistence (PM4) - Institutional Outcomes

First-Year Progression/Persistence (PM4) - Peer Comparisons

Curriculum Completion (PM5) - Institutional Outcomes

Curriculum Completion (PM5) - Peer Comparisons

Licensure and Certification (PM6) - Institutional Outcomes & Peer Comparisons

College Transfer Performance (PM7) - Institutional Outcomes

College Transfer Performance (PM7) - Peer Comparisons

Curriculum Student Progress and Success

Curriculum Grade Distributions

Curriculum Course Outcomes by Course Characteristics

Curriculum Course Outcomes by Student Demographics

Success Rate in College-Level English (PM2) - Institutional Outcomes

Success Rate in College-Level English (PM2) - Peer Comparisons

Success Rate in College-Level Math (PM3) - Institutional Outcomes

Success Rate in College-Level Math (PM3) - Peer Comparisons

First-Year Progression/Persistence (PM4) - Institutional Outcomes

First-Year Progression/Persistence (PM4) - Peer Comparisons

Curriculum Completion (PM5) - Institutional Outcomes

Curriculum Completion (PM5) - Peer Comparisons

Curriculum Credentials Awarded

Transfer and Employment Outcomes

College Transfer Performance (PM7) - Institutional Outcomes

College Transfer Performance (PM7) - Peer Comparisons

CTE Perkins V Performance Indicator 1P1: Post Program Placement - Institutional Outcomes

Basic Skills Follow-Up Outcomes

NCCCS Public-Facing Dashboard Themes Basic Skills/College and Career Readiness (CCR)

Basic Skills/College and Career Readiness (CCR)

Basic Skills Headcount

Basic Skills Retention

Basic Skills Program Participation

Basic Skills Measurable Skill Gain Rate (PM1) - Provider Outcomes

Basic Skills Measurable Skill Gain Rate (PM1) - Peer Comparisons

Basic Skills Follow-Up Outcomes

High School Equivalency Subsequent Postsecondary Enrollment

High School Dual Enrollment

High School Dual Enrollment Rate

Dual Enrollment Summary

Dual Enrollment Programs

Dual Enrollment Curriculum Course Outcomes

Dual Enrollment Cohort Outcomes Summary

Dual Enrollment Transfer Pathway Cohort Institutional Outcomes

Dual Enrollment Transfer Pathway Cohort Outcomes Peer Comparisons

Dual Enrollment CTE Pathway Cohort Institutional Outcomes

Dual Enrollment CTE Pathway Cohort Outcomes Peer Comparisons

Dual Enrollment CIHS Cohort Institutional Outcomes

Dual Enrollment CIHS Cohort Outcomes Peer Comparisons

NC NCCCS Public-Facing Dashboard Themes CC CTE Perkins V

CTE Perkins V

CTE Perkins V Summary

CTE Perkins V Performance Indicator 1P1: Post Program Placement - Institutional Outcomes

CTE Perkins V Performance Indicator 2P1: Earned Recognized Postsecondary Credential - Institutional Outcomes

CTE Perkins V Performance Indicator 3P1: Nontraditional Program Concentration - Institutional Outcomes

CTE Perkins V Performance Indicators - Peer Comparisons

Faculty and Staff

Employee Headcount

Employee Retention

Faculty Salary Comparison (IPEDS)

Non-Instructional Staff Salary Comparison (IPEDS)

NCCCS Dashboards CC Features

NCCCS Dashboards CC Common Disaggregations

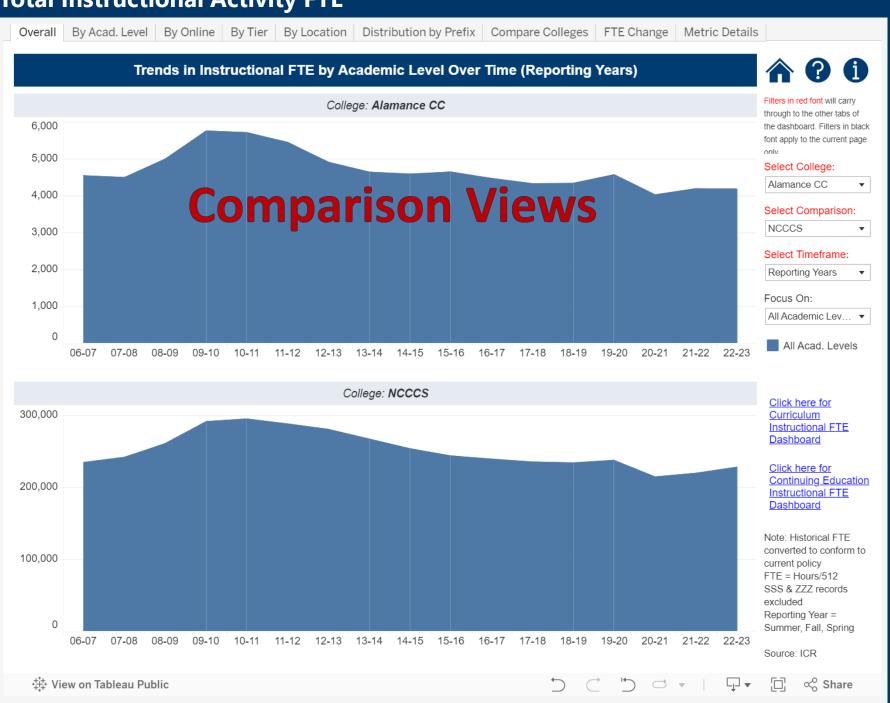
- Sex
- Race/Ethnicity
- Sex and Race/Ethnicity
- Age Group
- Sex and Age Group
- Full-Time/Part-Time
- Dual Enrollment
- Pell

- Remediation
- Employment Status
- Zip Code
- County
- County Tier
- Prosperity Zone
- Program
- Instructional Method

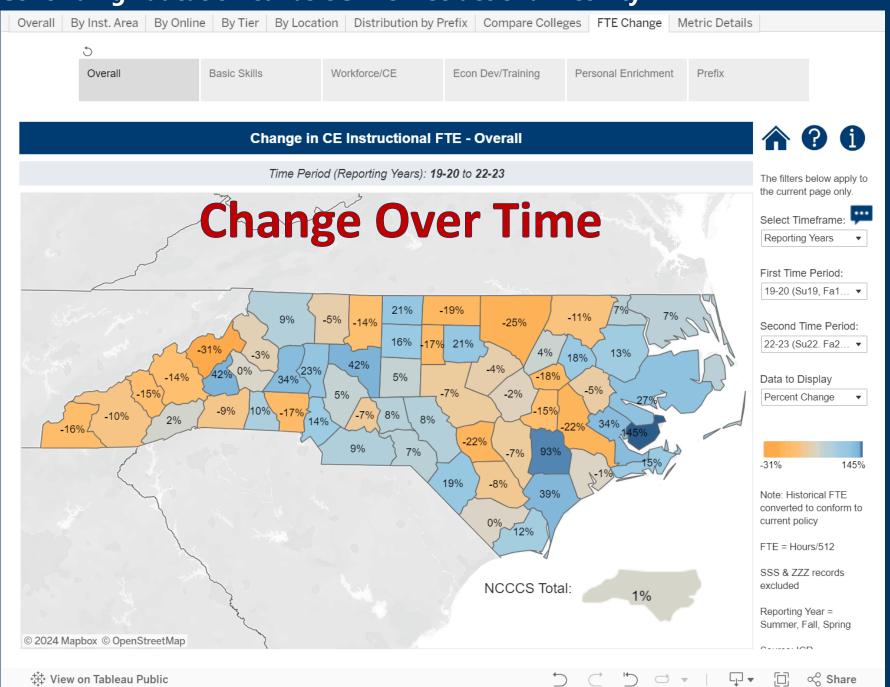
Curriculum Headcount

Overview Over Time Demographics Characteristics Academics Program Residence Compare Share Change Metric Details Sex & Age Range **Curriculum (CU) Enrollment by Sex - All Students** To change whether the dashboard displays data for all students, dually enrolled HS students, or not dually enrolled students, go to the "Overview" tab and change the filter selection. Changes to the filters below will affect this page only. To College: Alamance CC, New/Returning Status: All (New and Returning), Program Type: All Programs change filter selections for the entire dashboard, use the CU enrollment over time by sex CU enrollment distribution by sex "Over Time" tab College Alamance CC 2K 62% Comparison 62% 62% 63% 61% 62% NCCCS 2K 1K Timeframe 38% 38% Fall Terms 38% 37% 38% 39% 0K 0K New/Returning Status Fa 18 Fa 19 Fa 20 Fa 21 Fa 22 Fa 23 Fa 18 Fa 19 Fa 20 Fa 21 Fa 22 Fa 23 All (New and Ret... ▼ College: NCCCS, New/Returning Status: All (New and Returning), Program Type: All Programs Program Type CU enrollment over time by sex CU enrollment distribution by sex All Programs 200K Female 100K Male 61% 60% 61% 62% 62% 62% 100K 50K New Only (New/Returning Status) = students who are 39% 40% 38% 38% 39% new to CU courses in or after Su 12 in NCCCS per term 0K Fa 18 Fa 19 Fa 20 Fa 22 Fa 23 Fa 18 Fa 19 Fa 20 Fa 21 Fa 22 Fa 23 Source: CCSD ∀ View on Tableau Public

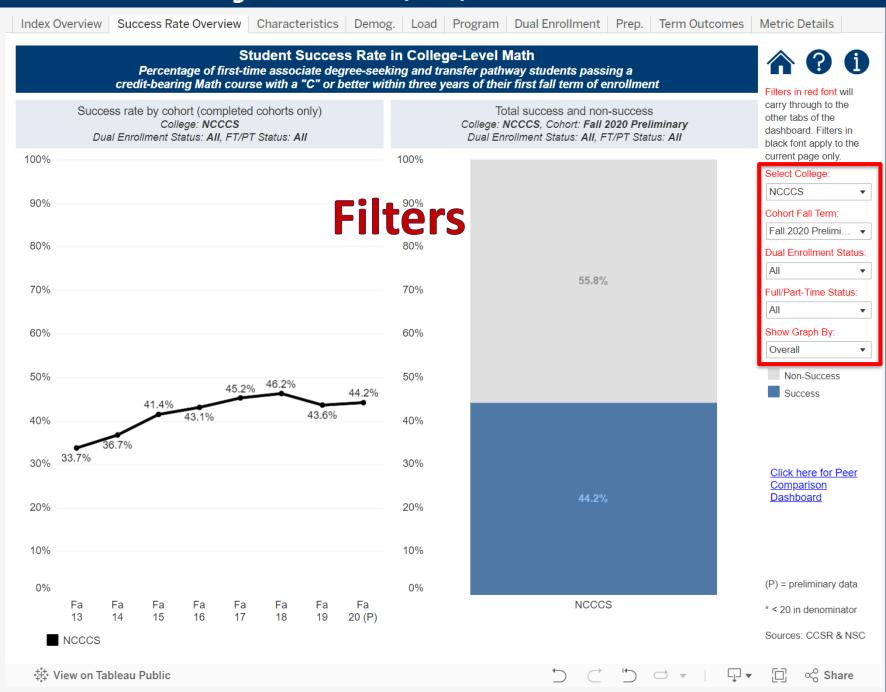
Total Instructional Activity FTE



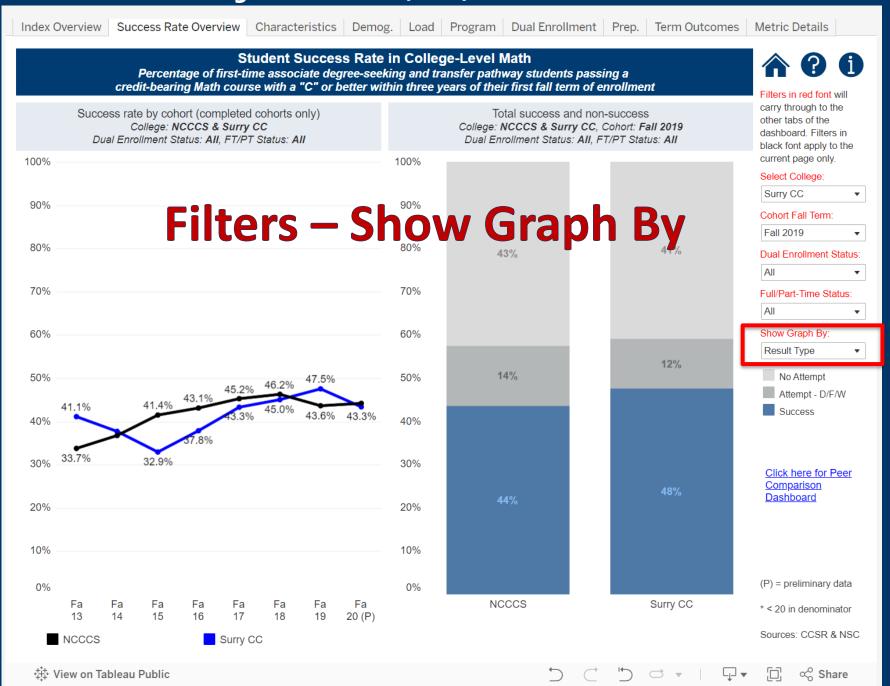
Continuing Education & Basic Skills Instructional Activity FTE



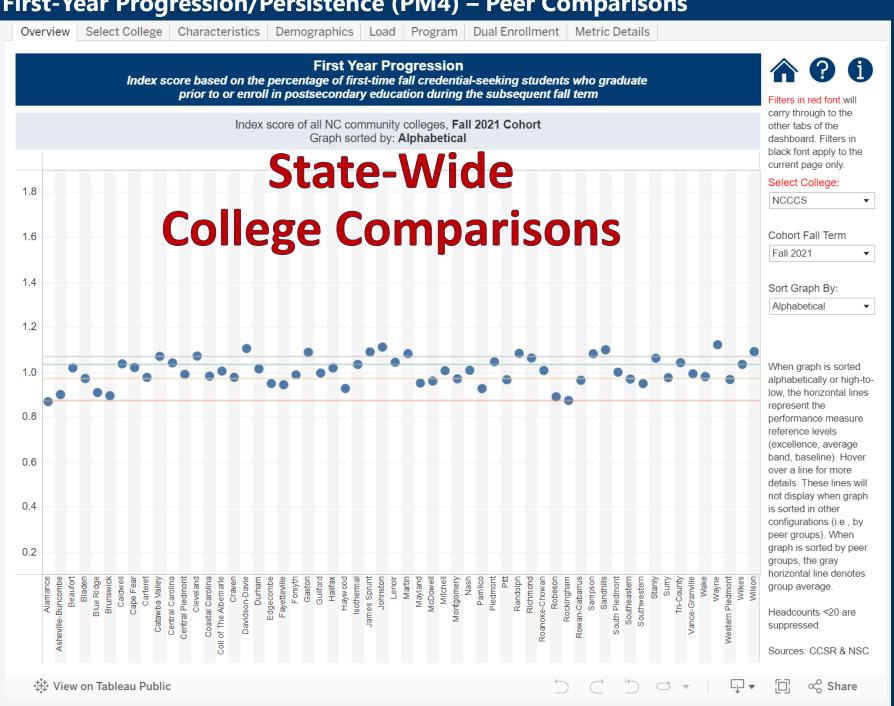
Success Rate in College-Level Math (PM3) – Institutional Outcomes



Success Rate in College-Level Math (PM3) – Institutional Outcomes



Success Rate in College-Level Math (PM3) – Institutional Outcomes Index Overview | Success Rate Overview | Characteristics | Demog. | Load | Program | Dual Enrollment | Prep. | Term Outcomes | Metric Details Student Success Rate in College-Level Math - Term-by-Term Outcomes Filters in red font will This view allows the user to follow the progression of a selected cohort through the cohort's applicable terms. The blue portions of the bar indicate successful carry through to the outcomes, the gray portion of the bar indicates non-success, and the orange portions of the bar indicate neutral outcomes (i.e., not yet success and not yet other tabs of the non-success). Summer terms are not displayed; however, success rates are inclusive of summer terms in addition to fall and spring terms. dashboard. Filters in Not Enrolled black font apply to the Enrolled, Attempted, Not Successful Previous Term Success current page only. Enrolled, Attempted, Successful Enrolled, No Attempt Select College: Surry CC NCCCS, Cohortr all 2019 Dual Enrollment Status: J. II, FT P) s ft.: (II) FTS OVER Inrollment status: All Cohort Fall Term: Fall 2019 100% **Dual Enrollment Status:** 15% All 90% 90% 21% Full/Part-Time Status: 34% 35% 35% 36% 37% 80% 80% 44% 46% Show Graph By: Result Type 70% 70% 77% 60% 60% 86% 15% 51% 24% 67% 50% 30% 50% 22% 13% 36% 30% 7% 40% 40% 4% 8% 4% 30% 30% 7% 4% 4% 5% 10% 41% 20% 20% 40% 8% 7% 36% 32% 32% 27% 25% 7% 7% 10% 10% 17% 15% 16% 7% 7% 0% Fall 2019 Spring Fall 2020 Spring Fall 2021 Spring Fall 2019 Spring Fall 2020 Spring Fall 2021 Spring Sources: CCSR & NSC 2020 2022 2020 2021 2022 2021 ₩ View on Tableau Public



First-Year Progression/Persistence (PM4) – Peer Comparisons Select College | Characteristics | Demographics | Load | Program | Dual Enrollment | Metric Details **First Year Progression 9 1** Index score based on the percentage of first-time fall credential-seeking students who graduate prior to or enroll in postsecondary education during the subsequent fall term Filters in red font will carry through to the Index score of all NC community colleges, Fall 2021 Cohort other tabs of the Graph sorted by: High to Low dashboard. Filters in **State-Wide** black font apply to the current page only. Select College: 1.8 Surry **College Comparisons** Cohort Fall Term 1.6 Fall 2021 Sort Graph By: High to Low 1.4 Sort Graph By: High to Low

When graph is sorted alphabetically or high-tolow, the horizontal lines represent the performance measure reference levels (excellence, average band, baseline). Hover over a line for more details. These lines will not display when graph is sorted in other configurations (i.e., by peer groups). When graph is sorted by peer groups, the gray horizontal line denotes group average.

Headcounts <20 are suppressed

Sources: CCSR & NSC



1.2

1.0

8.0

0.6

0.4

0.2



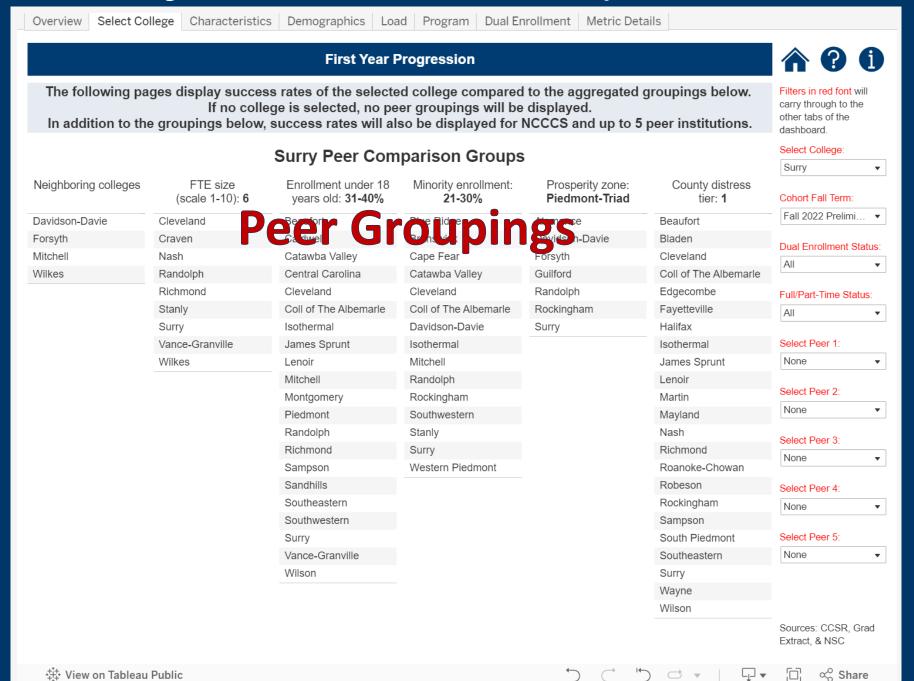


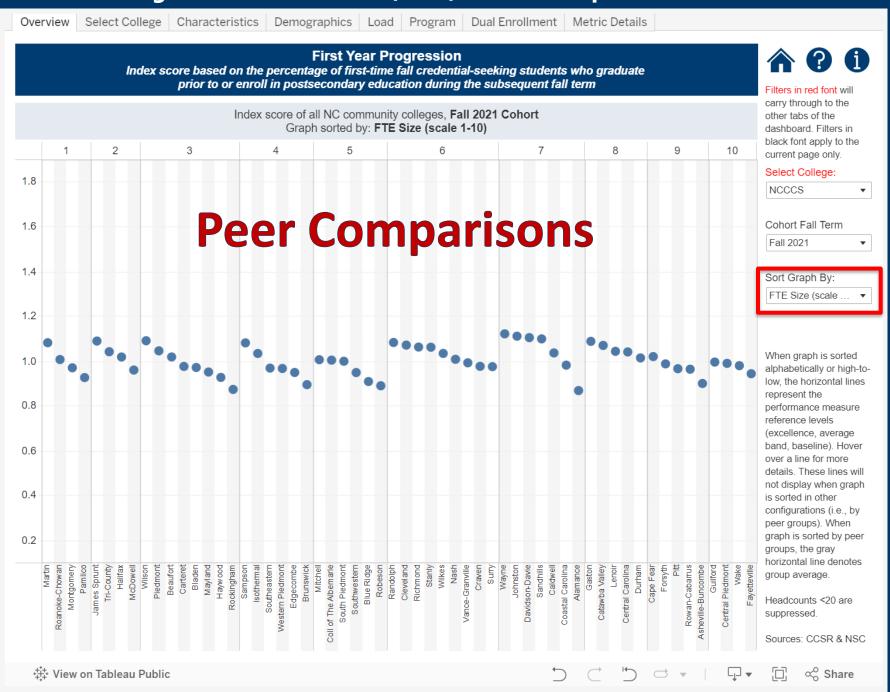


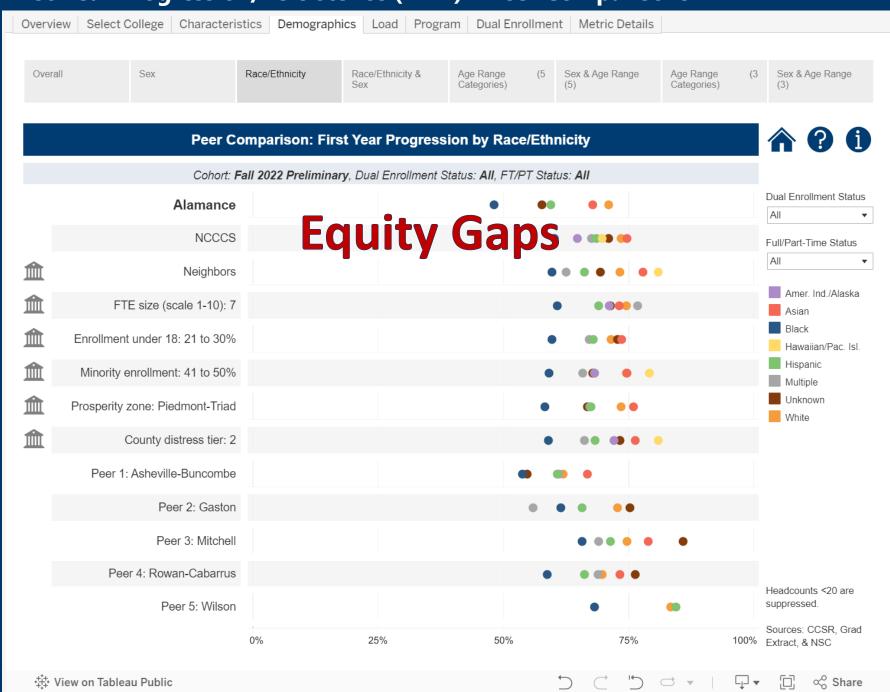




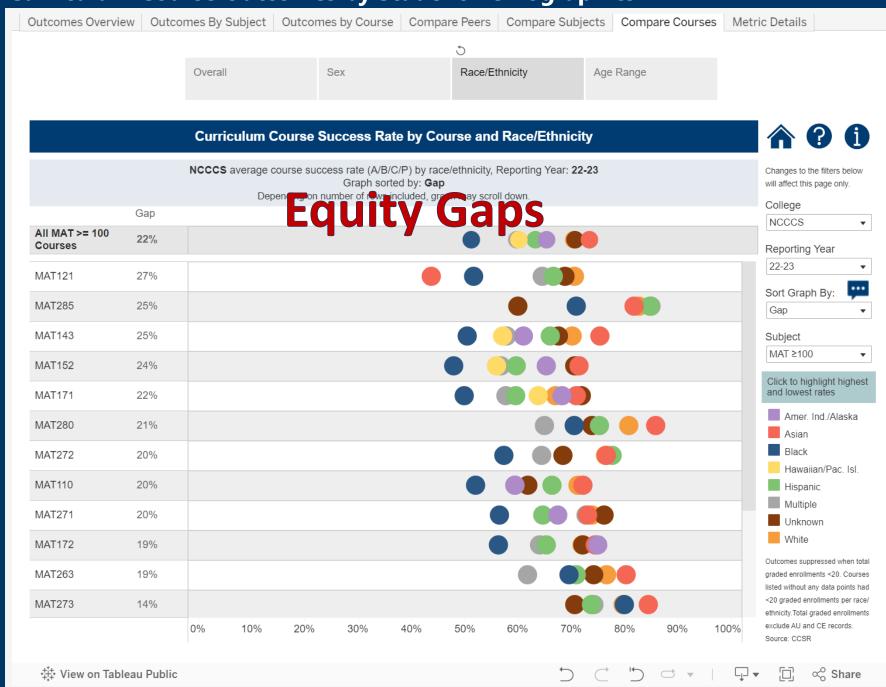








Curriculum Course Outcomes by Student Demographics



Curriculum Course Outcomes by Course Characteristics

Outcomes Overview Outcomes By Subject Outcomes by Course Success/Non-Success Compare Peer Success Metric Details

Curriculum Subject and Course Level Success Rates



NCCCS



Select College:



NCCCS's 15 Subjects with the Highest Success and Non-Success Rates

Click on a subject to drill down to the course level. Click the subject again to clear your selection.

Highest Success Rates (A/B/C/P) Reporting Year 22-23 Reporting Year 22-23 Reporting Year 22-23 Reporting Year 22-23 Institutional Method: All, Structional Area: All

OUTSE SUCCE	ess/	Instructional M	ethod: All,	Structional Area	čes
00	TDD	ΛII	213		170/

Subject	Course	N			
AAI	All	20			≥95%
DOS	All	78			≥95%
IMG	All	29			≥95%
LEO	All	28			≥95%
ОТС	All	30			≥95%
PET	All	94			≥95%
RTT	All	310			≥95%
TDP	All	52			≥95%
ОТА	All	1,975			≥95%
MIT	All	44			≥95%
PSG	All	249			≥95%
ARS	All	40			≥95%
CVS	All	359			≥95%
SON	All	1,870			≥95%
MCM	All	126			≥95%
			0%	50%	100%
				Success Rate	

			0% 50% 100% Non-Success Rate	
ENG ≥100	All	125,452	28%	
PTE	All	240	28%	
BIO	All	75,264	29%	
AMC	All	21	29%	
ITL	All	53	30%	
OMT	All	671	31%	
ENT	All	491	31%	
CIS	All	31,428	32%	
CHM	All	23,004	33%	
MAT ≥100	All	94,481	34%	
CTI	All	10,803	34%	
BAR	All	175	38%	
MAT <100	All	27,657	40%	
	DRE096	70	33%	
	ENG011	15,152	37%	
	DRE097	160	41%	
	DRE098	314	43%	
ENG <100	ENG002	10,757	50%	
TRP	All	213	47%	

Sel	ect Reporting	Year:	
22	-23	•	

Instructional Method

All Instructional ...

Instructional Area	

All Instructional A... ▼

Show Graph By:

Overall

of Subjects to List



* Outcomes suppressed when N (total graded enrollments) <20.

Subjects with <20 graded enrollments are not displayed.

Total graded enrollments exclude AU and CE records.















Over Time Demographics Characteristics Academics Residence Compare Colleges Share Metric Details

Metric Details

Description

Over Time: Unduplicated headcount over tin education (CE) students. View can be filtered by program area.

Demographics: Unduplicated CE headcount by demographic over time. Demographics consist of sex, race/ethnicity, race/ethnicity & sex, age range, and sex & age range. Views can be filtered by program area.

Characteristics: Unduplicated CE headcount by student characteristic over time. Student characteristics consist of employment status at entry and highest education level at entry. Views can be filtered by program area.

Academics: Unduplicated CE headcount by academic characteristics over time. Academic characteristics consist of course count, proportion of online course enrollment, proportion of credential-aligned courses, proportion of credential-aligned courses with 96+ hours of instruction, and proportion of credential-aligned courses with <96 hours of instruction. Views can be filtered by program area.

Residence: Unduplicated CE headcount of all enrolled students by state, NC county, and NC ZIP code for a single time period. Unduplicated CE headcount over time of the NC counties and NC ZIP codes with the highest proportions of enrollment.

Compare Colleges: Unduplicated CE headcount across all NC community colleges for a single point in time, and headcount rankings of one college over time.

Share: Unduplicated CE headcount enrollment by college of all students coming from a selected NC county or NC ZIP code for a single time period and over time.

Calculations/Definitions

Headcount enrollment of all students. Counts are unduplicated within a time period (either reporting term or reporting year), within individual colleges, and within the NCCC system. CE headcounts are also unduplicated across program areas when "All Program Areas" is selected in the Program Area filter.

College Service Area

Colleges are mapped to service areas based on the counties from which they serve the highest proportion of students.

Reporting Year

Summer, Fall, Spring (e.g., Reporting Year 2018 = Summer 2017, Fall 2017, **Spring 2018)**

Data Download (link will open as an Excel file)

CE Enrollment Unduplicated (Term)

Data Sources

CE Reg. Report: Continuing Education Registration Report

Dashboard last updated: February 12, 2024 Reflects data through: Fall 2023 Next planned data update: July 2024











Over Time

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Over Time

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NCCCS Access-Controlled Dashboards CC NCCCS Power BI Portal

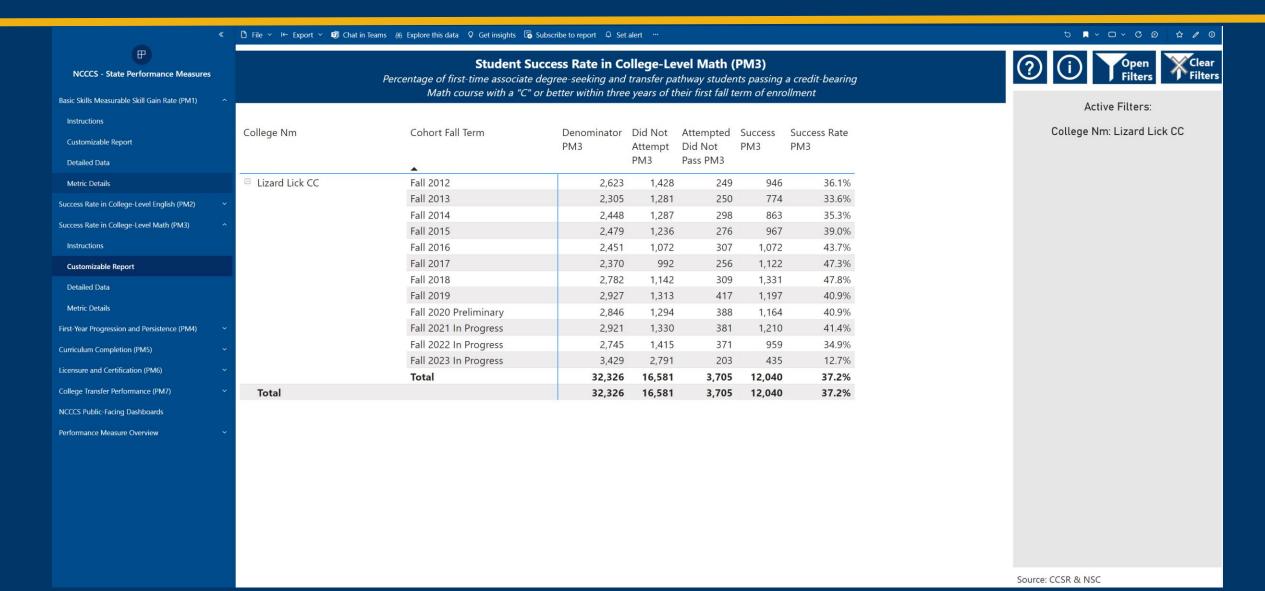
NC NCCCS Access-Controlled Dashboards CC Guiding Principles

- Access Controlled
- Ease-of-Use
- Consistent Methodology
- Interactive
- Timely Data Updates (In-Progress Terms)
- Detailed Data Views
 - Local ID
 - Unsuppressed Data
 - Drill through Capabilities
- Focused Report Views
- Export Functionality (Data)

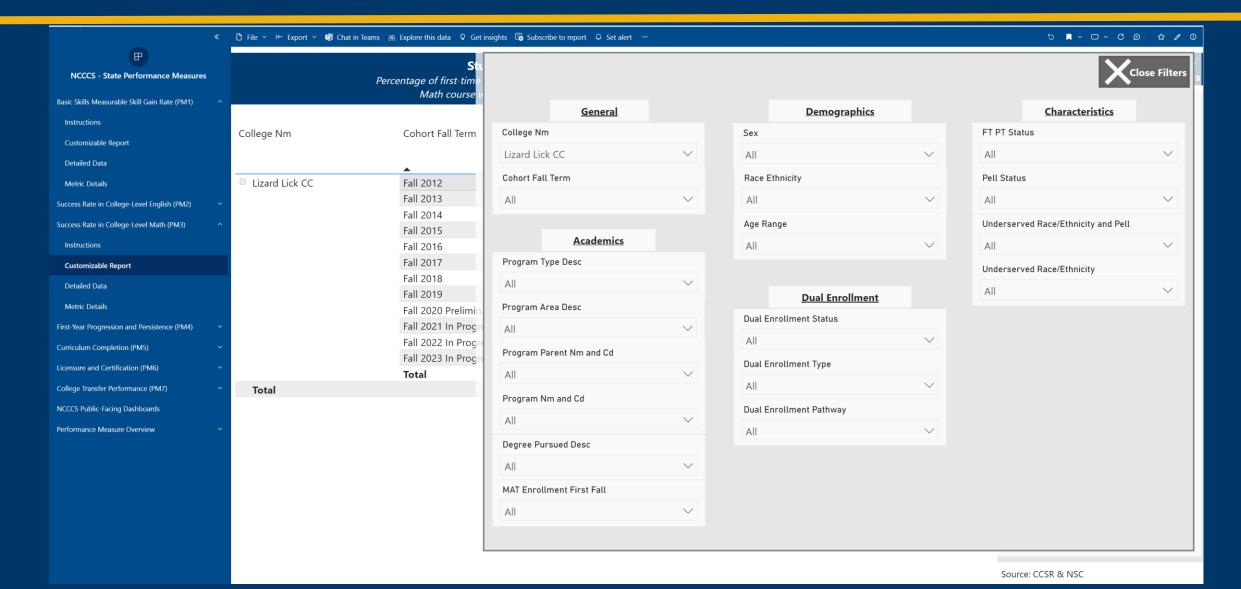
NC NCCCS Access-Controlled Dashboards CC Power BI Portal – Available Reports

- State Performance Measures
- Student Enrollment by Academic Level
- Student Progress and Success (Course Enrollment & Grades) by Academic Level
- Course-Level FTE
- Basic Skills/CCR Monitoring and Federal Reporting
- CTE/Perkins V Federal Reporting

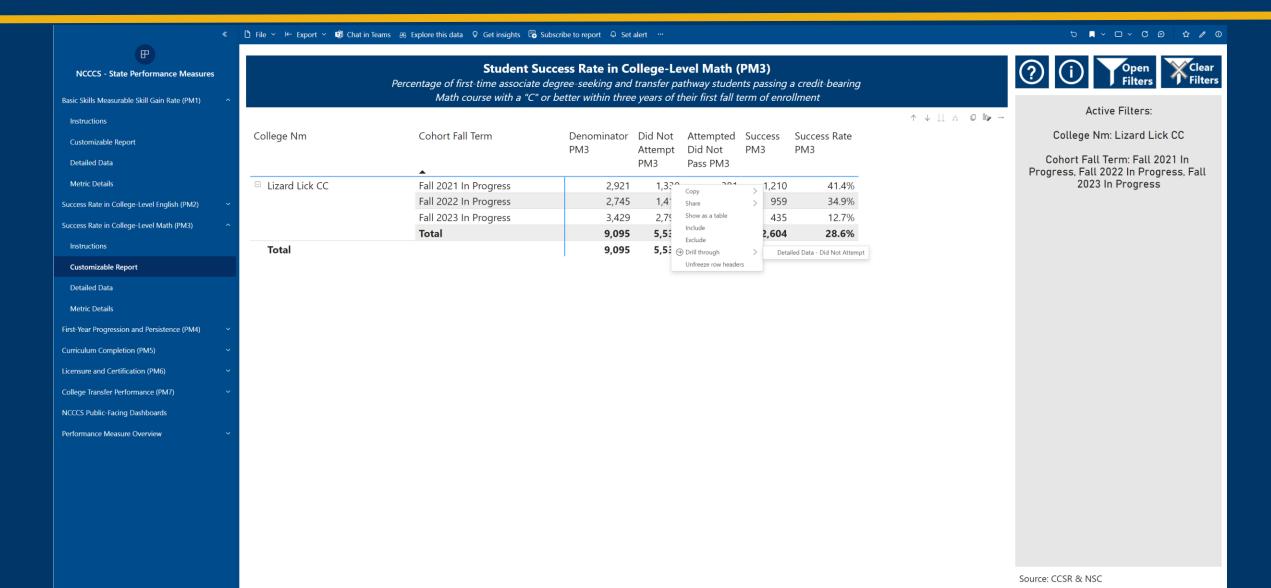
NCCCS Access-Controlled Dashboards Power BI Portal – Performance Measures



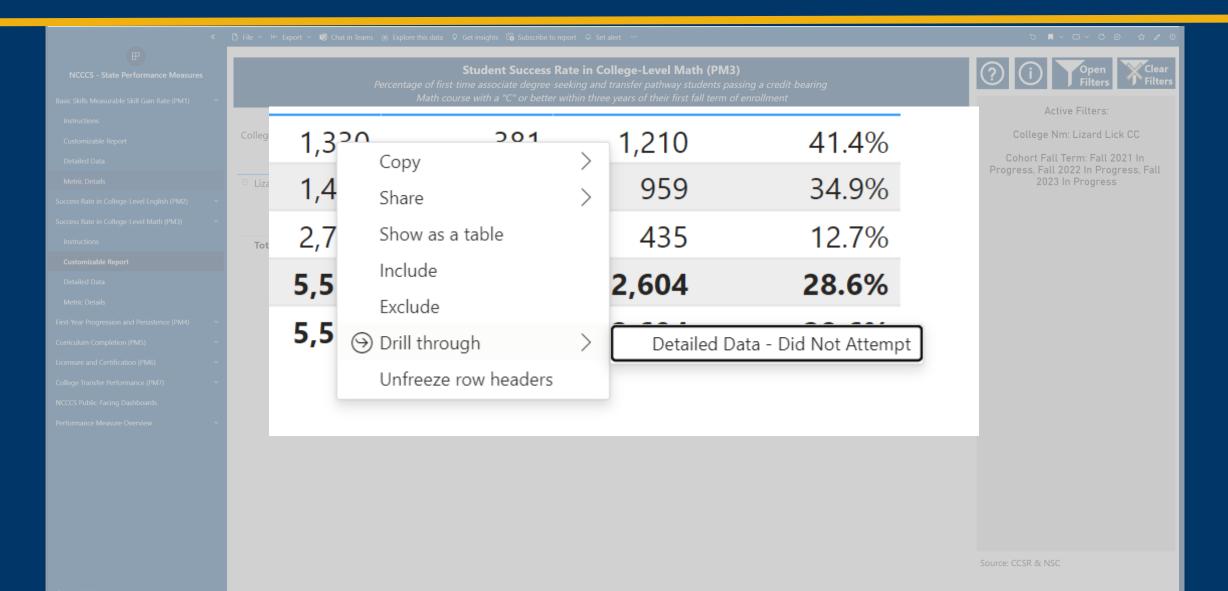
NCCCS Access-Controlled Dashboards Power BI Portal – Filters



NCCCS Access-Controlled Dashboards **Power BI Portal – Drill Through Capability**



NCCCS Access-Controlled Dashboards Power BI Portal – Drill Through Capability

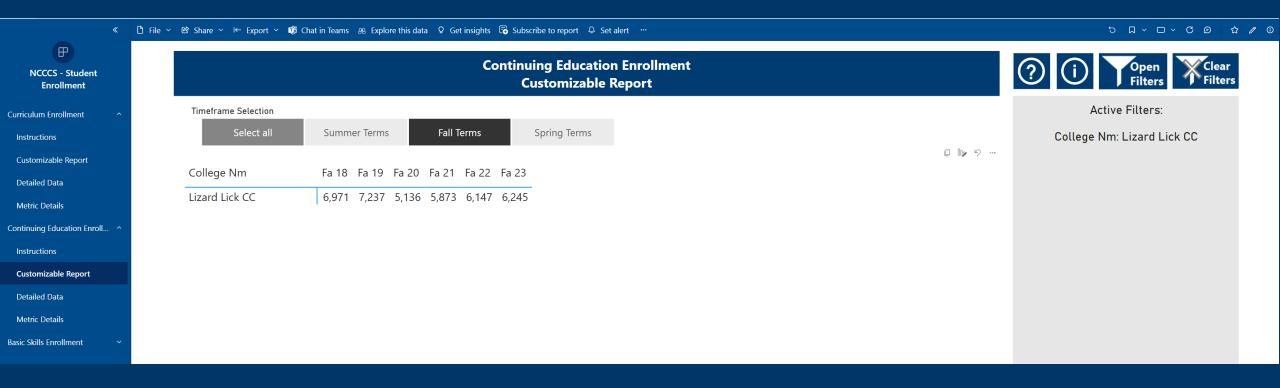


NCCCS Access-Controlled Dashboards **Power BI Portal – Detailed Data**



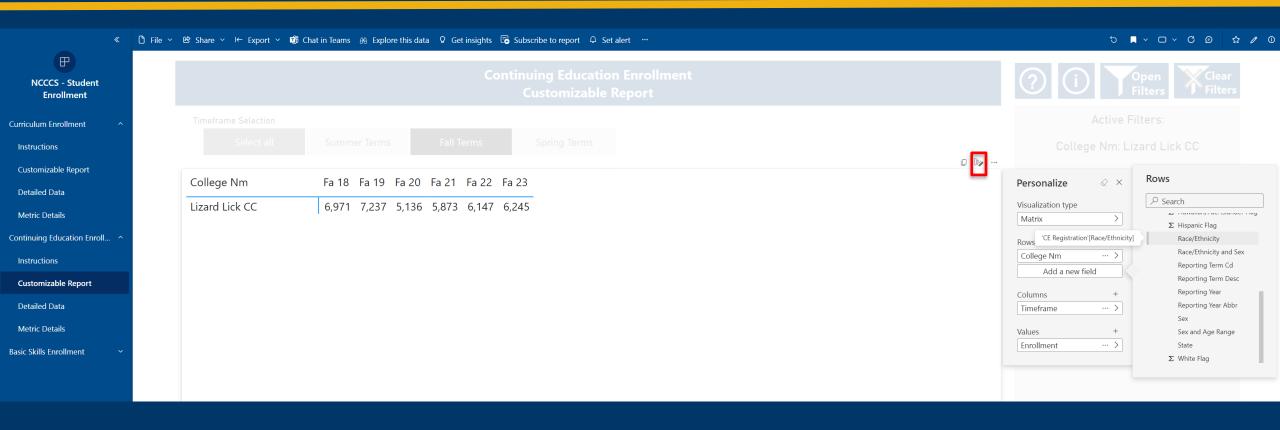


NCCCS Access-Controlled Dashboards Power BI Portal – Student Enrollment Customizable Report

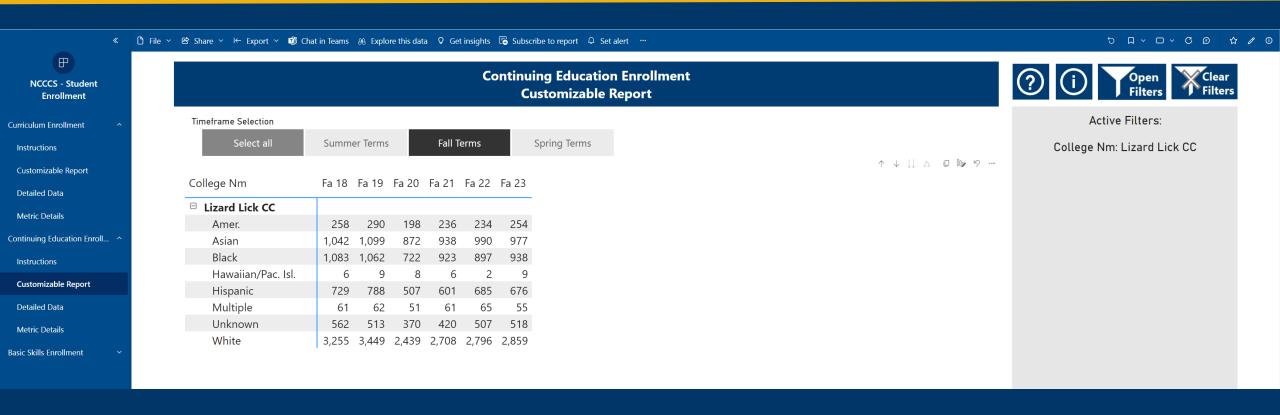




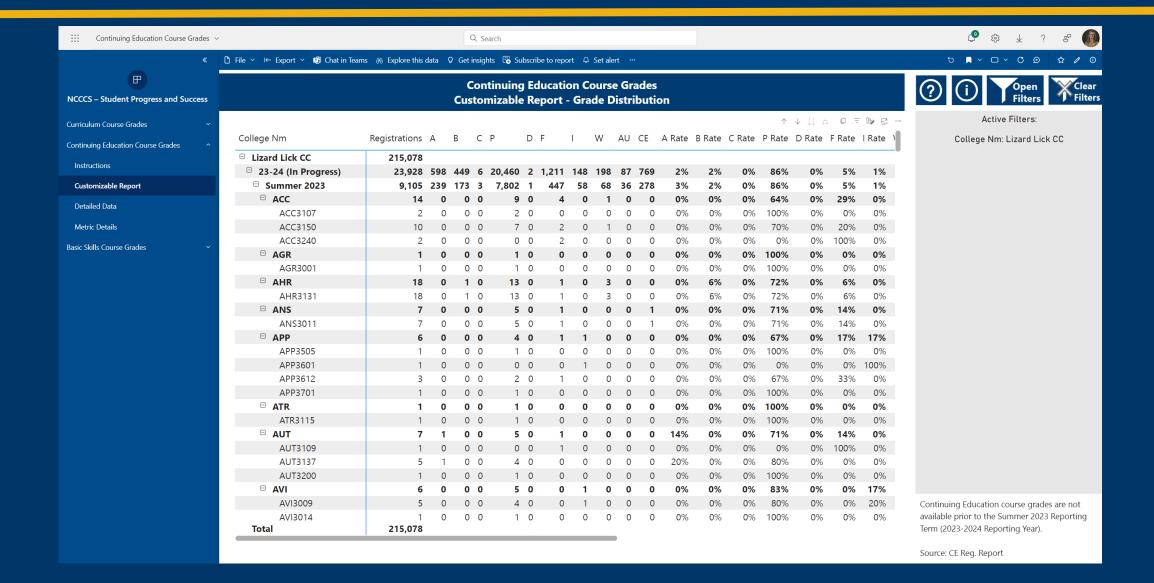
NCCCS Access-Controlled Dashboards **Power BI Portal – Student Enrollment Customizable Report**



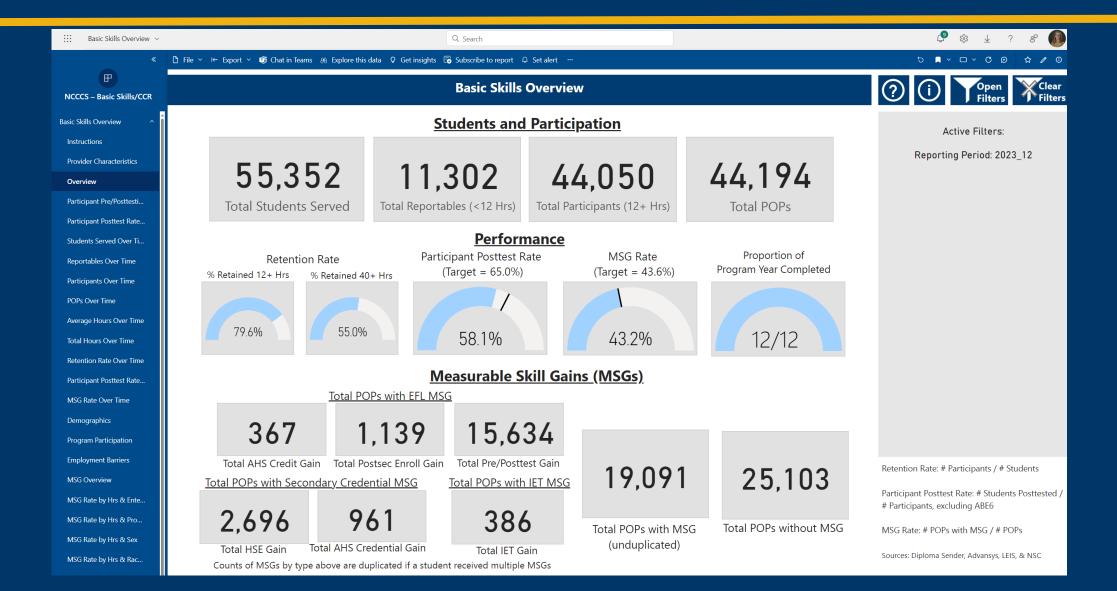
NCCCS Access-Controlled Dashboards **Power BI Portal – Student Enrollment Customizable Report**



NCCCS Access-Controlled Dashboards **Power BI Portal – Grade Distributions**



NCCCS Access-Controlled Dashboards Power BI Portal – Federal Performance Monitoring



NCCCS Access-Controlled Dashboards Power BI Portal – Over Time



NC Upcoming Dashboards

- Graduate Demographics
- Earnings of Community College Completers
- First-Year Curriculum Student Metrics
- Program Vitality



Next Session: Using the Data (Surry CC)

2024 NCSDAA & NCACCIA Joint Conference

March 21 & 22, 2024

Forsyth Technical Community College Robert Strickland Center

Using Data to Drive Communication and Student Success

Candace Holder, Senior Vice President of Academic & Student Affairs; Mike Faulkner, Executive Director of Institutional Research, Surry Community College

Over the past three years, Surry Community College has reduced early withdrawals by almost 50%. Relying on data to foster communication and coaching, Program Leaders can coordinate and direct interdisciplinary efforts, resulting in more successful students achieving their academic goals in less time.



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Breakout Session #3: 2:20 – 3:20 pm

Contact us at

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NCCCS Data Dashboard Overview: Using System-Wide Data to Inform Local Decisions

2024 NCSDAA & NCACCIA Joint Conference March 21, 2024

Elizabeth StoddardDirector of Analytics and Reporting

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